



OUR CUSTOMER'S NEWSLETTER

# ON TAP



*December 2022*

## Office Closure

Friday 23rd December	Closed from 10am
Monday 26th December	Closed
Tuesday 27th December	Closed
Wednesday 28th December	Closed
Thursday 29th December	Closed
Friday 30th December	Closed
Monday 2nd January	Closed

**In the case of an emergency regarding asset damage, please contact our Works Manager on 0429 048 500**

## Water saving practices

Although the South West received heavy rainfall this winter, Harvey Water still urges all Customers to be water wise this summer encouraging efficient use of water.

Important steps in creating a healthy landscape that uses less water include:

- Understanding your soil type
- Understanding when and how to supplement rainfall
- Having a professionally installed system

To get the best result from your irrigation system, turn it on during the early hours of the day. During the season the best watering times, including the highest pressure are between 9pm and 4am daily. This will reduce evaporation and allow the soil to absorb more water throughout the day and night.



## Meter reading

Thank you to everyone who has signed up for the self read program. There will be a self read reminder sent on December 20th 2022 regarding a compulsory end of year read.

Water Controllers will conduct a full read in the coming weeks before the Christmas break. The next full read won't take place until late February, so please keep an eye on water usage this summer in case of leaks or bursts. If, throughout this period you would like your meter read or to submit a reading, please contact the office.

Please contact the office on 9729 0100 or at [admin@harveywater.com.au](mailto:admin@harveywater.com.au) for more information





## Sponsorship

With round 1 closing March 30th, organisations are encouraged to fill out an application and submit it to [admin@harveywater.com.au](mailto:admin@harveywater.com.au)

Category 1 applies to groups seeking sponsorship under \$500 including:

- School or education based projects
- Voluntary organisations
- Sporting clubs
- Environmental care groups

Category 2 applies to groups seeking sponsorship under \$2,000 including:

- Community events
- Sustainable environment
- Community infrastructure

All applications can be found on the Harvey Water website.

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## Please don't swim in the channels

With summer holidays starting, Harvey Water is urging all members of the community to be as vigilant around channels.

Harvey Water's channel infrastructure, like major roads and highways, are vital delivery routes designed to provide water as efficiently as possible. They are not safe places to play or swim. Harvey Water is encouraging Members of the community to swim at appropriate locations and to adopt safe swimming practices this summer.

Dangers lie in the water channels such as:



Branches and rubbish



Hidden banks and strong currents



Automated gates



Aquatic weeds and pipes



Dangerous animals



Rural Water Services would like to wish all our Customers a very happy Christmas & a safe and prosperous 2023



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## Feedback

Harvey Water would like to hear from you on how we can improve our services.

Please feel free to send your suggestions or comments via the "contact us" page on the Harvey Water website.

## Administration and Customer Service Centre:

1 Turnbull Street, Harvey, Western Australia, 6220

Postal: PO Box 456, Harvey, Western Australia, 6220

Telephone: (08) 9729 0100

Email: [admin@harveywater.com.au](mailto:admin@harveywater.com.au)

Website: [www.harveywater.com.au](http://www.harveywater.com.au)

